

Kcenter™

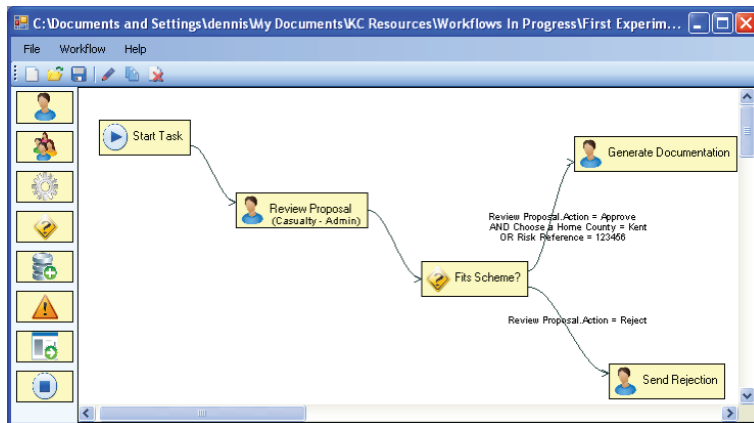
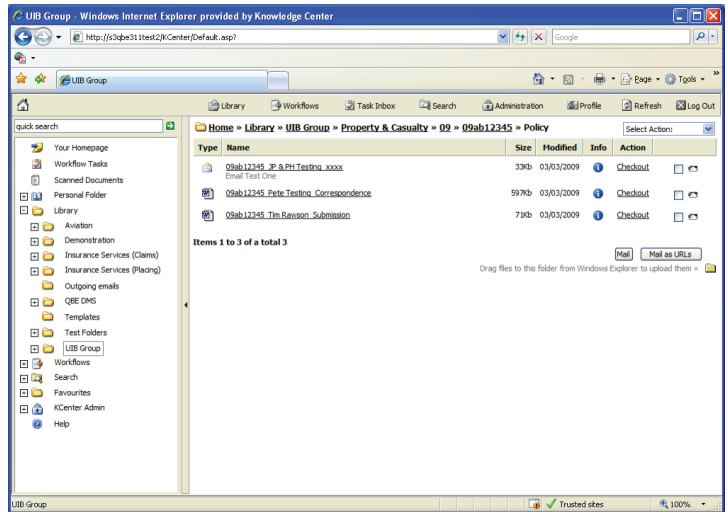
The complete Business Efficiency solution

Today's enterprises are under greater pressure than ever to drive down costs while at the same time delivering excellence in Business Agility, Customer Service and Compliance. This can only be achieved by businesses operating at peak efficiency. KnowledgeCenter understands the barriers to business efficiency and has created Kcenter, our flagship product, to remove those barriers and give businesses the tools they need to succeed.

Managing Information and Processes

Information is the lifeblood of any business. Yet, even today, 80% or more of the information in a typical knowledge-based enterprise is contained in documents rather than in databases. To operate efficiently, a business must use that information as an asset and, to achieve that, the documents must be stored securely and accessibly.

The core of Kcenter is a powerful Document Management system. Documents of any type can be quickly and securely stored and categorised making them accessible to users throughout the enterprise. Kcenter's structured storage and flexible search facilities make it fast and easy for users to find the information they need within the documents. And, of course, Kcenter makes sure that users can only access documents in accordance with their defined access rights.



But that is only part of what Kcenter delivers. Kcenter's Workflow system allows businesses to simplify, automate and integrate their business processes. Implementing a process in Kcenter Workflow is simply a matter of drawing the process map using our intuitive Workflow Designer. Each task in a business process is defined by answering three simple questions: what, who and when. Each step on the map represents a task, together with the information needed to complete that task, details of who carries out the task and the deadlines associated with it.

Process maps embody best practice in terms of operational efficiency and compliance. Once a map has been drawn, Kcenter is ready to run the process – it is as simple as that.

The ease of use of Kcenter Workflow masks a great deal of sophistication. Steps in the process can be fully automated and integrated with other systems in the infrastructure, removing low-value repetitive work from the business users and allowing them to concentrate on the high-value work that requires their knowledge and expertise

Scalable, Robust and Quick to Implement

Kcenter has been engineered from the ground up to be easily scalable to meet even the most demanding of enterprise-wide requirements. Using our proven software products, Kcenter solutions can be implemented very quickly to bring the benefits of Business Efficiency to any enterprise.

Would you like to know more?

If you want to know more about the product and/or KnowledgeCenter, get in touch. Call us on +44 (0)20-3004-7100 or email info@kcenter.co.uk